

# *Speaking Up When It's Hard: Finding Our Voice in Challenging Moments*

presented by

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**3/25/2026 12:00:00 PM**

**Teams (Contact Activity Coordinator for link)**

**Learning Objectives:** *As a result of participating in this Live Activity, participants should be able to:*

- 1 Describe the social, emotional, ethical and personal issues that arise during the care of patients and family caregivers and their impact on professional caregiver staff.*
- 2 Identify opportunities and explore inter-professional perspectives to increase professional support and early identification and appropriate timely intervention*
- 3 Model behaviors of non-judgmental respect and active listening*

**Accreditation Statement:** In support of improving patient care, Hartford HealthCare is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

**Credit Designation Statement:** This activity was planned by and for the healthcare team, and learners will receive 1.00 Interprofessional Continuing Education(IPCE) credit for learning and change. Hartford Healthcare designates this Live Activity for 1.00 *AMA PRA Category 1 Credit(s)*<sup>™</sup>. Physicians should only claim credit commensurate with their participation. This activity is approved for 1.00 ANCC contact hour(s).

**Financial Disclosures:**

- Elisabeth Michel, MPH : Non-Clinical Exception
- Paulette Schwartz, LCSW : Non-Clinical Exception



