

# “I Don’t Know How You Do It?”: When impossible invites possibilities, creating hope one moment at a time

presented by

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Thursday, March 19, 2026 | 12:00 p.m. -1:00 p.m.

**Microsoft Teams meeting**

**Join:** <https://teams.microsoft.com/meet/29891897617071?p=2FkKUe0yrL6FxlFa3F>

Meeting ID: 298 918 976 170 71 • Passcode: BR6cF6wP

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**Learning Objectives:** As a result of participating in this Live Activity, participants should be able to:

- 1 Describe the social, emotional, ethical and personal issues that arise during the care of patients and family caregivers and their impact on professional caregiver staff.
- 2 Identify opportunities and explore inter-professional perspectives to increase professional support and early identification and appropriate timely intervention
- 3 Model behaviors of non-judgmental respect and active listening
- 4 Explore the concept of forgiveness and grace

**Accreditation Statement:** In support of improving patient care, Hartford HealthCare is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

**Credit Designation Statement:**

- **Physicians:** Hartford HealthCare designates this activity for a maximum of **1.0 AMA PRA Category 1 Credit(s)**<sup>TM</sup>. Physicians should claim only the credit commensurate with the extent of their participation in the activity.
- **Nurses:** This activity is designated for a maximum of **1.0 ANCC contact hours**.
- **Psychologists:** Continuing Education (CE) credits for psychologists are provided through the co-sponsorship of the American Psychological Association (APA) Office of Continuing Education in Psychology (CEP). The APA CEP Office maintains responsibility for the content of the programs.
- **Social Workers:** As a Jointly Accredited Organization, Hartford HealthCare is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. Regulatory boards are the final authority on courses accepted for continuing education credit. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. Hartford HealthCare maintains responsibility for this course. Social workers completing this course receive **1.0** clinical continuing education credits.
- **Other Learners:** All other learners will receive a Certificate of Participation for **1.0** hours of education. Consult your professional licensing board regarding the applicability and acceptance of certificates of participation for educational activities certified for *AMA PRA Category 1 Credit*<sup>TM</sup> from organizations accredited by Joint Accreditation for Interprofessional Continuing Education



**Financial Disclosures:** No planners or faculty of this activity have reported any financial relationships with an ineligible company (commercial interest).

