

Staying Safe in Healthcare: Safety and De-Escalation Tools for the Healthcare Team

presented by

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Learning Objectives: *As a result of participating in this Live Activity, participants should be able to:*

- 1 Identify and describe common triggers and early warning signs of escalating patients/families*
- 2 Demonstrate the use of de-escalation techniques and communication strategies*
- 3 Apply team based safety protocols*

Accreditation Statement: In support of improving patient care, Hartford HealthCare is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC) to provide continuing education for the healthcare team.

Credit Designation Statement: Hartford Healthcare designates this Live Activity for 3.50 AMA PRA Category 1 Credit(s)[™]. Physicians should only claim credit commensurate with their participation. This activity is approved for 3.50 ANCC contact hour(s).

Financial Disclosures:

- Jennifer Freund, APRN : Nothing to disclose - 09/22/2025



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